## **CBC SEND Parent & Young Person Partnership Service**

## **Formerly Parent Partnership Service**

Special Educational Needs and Disability Information, Advice & Support Service



Who are we?	How can we help?	Our Services
We provide confidential, impartial support and advice for parents, carers, children and young people (up to 25 years) in relation to Special Educational Needs and Disability.  We are a team of two:  Wanda Chappell & Angela Davey  We have four trained volunteer Independent Parental Supporters and two newly trained Independent Supporters able to provide face to face help.  We provide a year round service  Contact us on 0300 300 8088  Email us at:  parent.partnership@centralbedfordshire.gov.uk  www.centralbedfordshire.gov.uk/parentpartnership	Do you have questions about your child's or your own educational needs?  Would you like more information or support in relation to SEN and /or Disability?  Do you need help with a Statement or Learning Difficulty Assessment conversion to an Education, Health & Care Plan?  Do you want to request an Education, Health & Care Plan?  Are you, or your child, due to move school and need help regarding a setting?	<ul> <li>A telephone helpline service (24 hour answerphone)</li> <li>Email contact</li> <li>Face to face support in a place to suit you</li> <li>Written information, also available online</li> <li>Free Drop In sessions around the county each month</li> <li>Information, advice and support around many areas in relation to SEN and Disability</li> <li>Access to an Independent Supporter where appropriate</li> <li>No referral forms or access criteria required</li> <li>See Central Bedfordshire Council Local Offer for additional SEND information including useful guides and guidance on school's graduated approach and Education, Health and Care plans:</li> <li>http://www.centralbedfordshire.gov.uk/learning/local-offer/default.aspx</li> </ul>

It has helped with communication between ourselves and the school

by telephone: 0300 300 8088

customer.services@centralbedfordshire.gov.uk on the web: www.centralbedfordshire.gov.uk

Write to Central Bedfordshire Council, Priory House.

Monks Walk, Chicksands, Shefford, Bedfordshire SG17 5TQ

parent.partnership@centralbedfordshire.gov.uk

- We listen to your views and concerns
- We work with you to explore your options
- We help prepare you for meetings
- We help you find the confidence to express your views
- We help with forms, letters and understanding paperwork
- We help you understand your rights in relation to SEN/ Disability
- We work in partnership with schools and the Local Authority to develop positive relationships

We are passionate about working together to improve outcomes for children, young people and their families

They were down to earth, friendly and knowledgeable ...you really were a life line.